



KK3/vm1/ek4 9/28/2016

FILED

9-28-16

BEFORE THE PUBLIC UTILITIES COMMISSION OF THE STATE OF CALIFORNIA

Order Instituting Rulemaking Regarding
Revisions to the California Universal
Telephone Service (LifeLine) Program.

Rulemaking 11-03-013
(Filed March 24, 2011)

**ADMINISTRATIVE LAW JUDGE'S RULING
SETTING WORKSHOP ON PORTABILITY FREEZE IN
CALIFORNIA LIFELINE PROGRAM**

This ruling notices a workshop on October 14, 2016, starting at 9:30 a.m. in the Courtyard Room, State Office Building at 505 Van Ness Avenue, San Francisco, CA 94102, for purposes of considering implementation of a portability freeze rule for the California Universal Telephone Service (LifeLine) Program. There will be a one hour recess for lunch at 12:00 p.m. The workshop shall conclude at 4:00 p.m.

The agenda for the October 14, 2016 workshop follows below:

- I. Summary of Parties Positions on Issues with Court Reporter
- II. Introductions
- III. Portability Freeze
 - a. Definition of Portability Freeze
 - b. Review of Federal Communications Commission Exceptions
- IV. Portability Freeze Exceptions
 - a. Establishing eligibility
 - b. Process of handling exceptions from portability freeze requests from both consumer and carrier
 - c. Data Requirements from carrier and TPA
 - d. Complaint/ Appeal Process

V. Consumer Education

VI. Implementation

- a. Types of queries/ data needed for implementation of portability exemption process
- b. How to ensure the reliability of data information obtained from consumer/carrier
- c. Timing and Next Steps

VII. Summary of Parties Comments on Issues with Court Reporter

IT IS RULED that a workshop is hereby scheduled for Friday, October 14, 2016, starting at 9:30 a.m., Courtyard Room, State Office Building, 505 Van Ness Avenue, San Francisco, CA 94102.

Dated September 28, 2016, at San Francisco, California.

/s/ KATHERINE KWAN-MACDONALD

Katherine Kwan MacDonald
Administrative Law Judge